

January 4, 1991

Trip Reynolds Manager Personnel Department 1500 Marilla, 6AN, Dallas, Texas

Dear Trip,

The supervisory development conference, "Excellence through Quality" was a success. Thank you for agreeing to facilitate the seminar "Upgrading Procedures and Policies." Your commitment helped make the difference. Evaluations praised your efforts and participants noted that they wished the sessions were longer. The conference was a tremendous undertaking...It would have never happened without your contribution.

Jan Hart City Manager