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Dear Trip,

I would like to thank you for the time and effort you put in with me as I tried to make sense of the reclassification process. Your sense of humor and patience on my behalf was quite refreshing. You walked me through some very confusing excel applications and made it seem easy. Additionally, helping me to understand "options" available helps me to make a more informed career decision. Again thank you and yes... "Math is my friend!" Riana Madison (3)